

ABOUT US

YOUR TRUSTED ARIZONA WATER COMPANY



Water is a vital component in our lives. Pueblo Del Sol is more than a water supplier, we are a trusted partner in your home, promoting safe, affordable, and effective water access and usage with high-quality water services that fuel the lives of our Sierra Vista community.



Click on "Pay Bill" button

This brings you to the log in page: Click next to New User? "Create and Account"



First Time Users will need to "Create an Account" You will need your BILLING ID, located at the top right corner of your statement under your Account Number, to create your account.

New User? Create an Account Checkout as Guest

Usernar	ne	
-		
Passwor	ď	
	Login	
	Forgot Username/Password	



First Time Users will need to "Create an Account" You will need your BILLING ID, located at the top right corner of your statement under your Account Number, to create your account.

Sign Up for Yo	ur New Account
Billing ID (from statement):	
Last Name or Business Name:	
User Name:	🔤 Required
Password:	Required
Confirm Password:	Ð
E-mail:	
Confirm E-mail:	
Security Question:	In what city did you meet you 🗸
Security Answer:	—
	Submit

Enter your Billing ID – From statement Enter in last name as shown on your statement Enter a User Name of your choice Enter a password of your choice Confirm Password Enter your Email that you want to use because you will be sent a confirmation email and will have to click the link, in the email, before the account can become active. Confirm Email Chose a Security Question Enter in answer to that Security Question. Click Submit The screen below will pop up but do not try to log in from here

Check your email - follow directions from the screen and/or see below:



An email will be sent to you, check your inbox and/or spam folder

- 1) Click on the link in the email
- 2) Wait for a popup that will state you have been Approved

Example of the email below:

Subject: New User Registration

Hello WaterPDS2022, Welcome to your online account portal! Your new account is almost ready but before you can login you must first CLICK HERE TO VERIFY YOUR ACCOUNT. or proceed to this web page:

https://share.dwcorp.com/WebShare/Anonymous/VerifyNewUser.aspx?ID=ec0a45ce-75c2-425c-9296-

eca8bb6d2014&clientKey=281&viewID=3 Once you have visited the verification URL you can <u>CLICK HERE TO LOGIN.</u> If you have any problems or questions please reply to this email.

1) Once you click on the link in the email: CLICK HERE TO VERIFY YOUR ACCOUNT.

A popup that will say you are "Approved"

Go back to your email:

2) Click on the link "Click Here to Login"

Example of email below:

Once you have visited the verification URL you can CLICK HERE TO LOGIN.

Or go to **"pdsh2o.com**", Click on **"Pay Your Bill Online**" button and it will bring up the login screen up, example below:



First Time Users will need to "Create an Account" You will need your BILLING ID, located at the top right corner of your statement under your Account Number, to create your account.

New User? <u>Create an Account</u> Or <u>Checkout as Guest</u>

Usernam	e	
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Password	1	
	Login	
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	Forgot Username/Password	
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Enter in your "User Name" and "Password" you created

Click "Login"

First time signing in the following will pop up. You can chose to go paperless or not. It can be changed, at any time, on the front screen



Below is an Example of what your screen will look like below:

First the well as the second s	Sign Out Update Profile Change Password	
Account Summary Name: Service Address Sierra Vista, AZ 85650 Account Number	Last Payment: \$15.30 Last Statement Balance: \$16.54 Last Payment Date: 06/15/23	Amount Due: \$16.54 Pay Now Statement History CY1-JUNE 2023 Statement CY1-APRIL 2023 Statement CY1-APRIL 2023 Statement @ More
Water Consumption		ber: K08704007 - Automatic Payment Plan: Off - Automatic Payment Plan: On Mailing Address Sierra Vista, A2 85650 Phone Numbers: (520) + Add New Phone Number

If you want to make a payment without setting up automatic payment you can click on "Pay Now"



Below, example of box that will pop up.

Please select accounts to Pay

х

Account Number	Service Address	Amount to Pay
-01	Sierra Vista Az, 85650	15.47 Please note: Amount to Pay can modified to a different \$ amount.



At this time you can click "ok" to the amount shown on the screen

Or

Change the amount, Then click "ok."

Remember Payment	×
Do you want to remember this payment source for next time?	Yes No

Select if you want the system to remember the type of payment source or not by clicking "Yes" or "No"

	T Car	t Information					Payment Information	
		🃜 Payment In	formation				📜 Shopping Ca	rt 🌐
ase select your Pa	yment	Method					Water AccountNumber:1420128-01 - D	\$15.47 W Payment
Credit Card	VISA						Subtotal	\$15.47
tame on Card							Projected Card Fee	\$0.00
ard Number							Projected eCheck Fee	\$0.00
xpiration Month	12				¥		× Cancel	.Transaction
xpiration Year	202	22			~			
ecurity Code					0]		
ard Zip Code								
mount Due	\$	15.47						
ayment	\$	15		. 47				
	Amoun	it of this payment if di nience fee.	ifferent than A	mount Due, not in	cluding the			
eCheck	(

Enter in your payment method, Credit card or eCheck.

Fill out page

Click "Next Step: Review Payment: button to complete process

Setup - Recurring Payments

Setting up Automatic payment or what we call Recurring Payment, which will process on due date.

If due date is on a weekend it will put the Friday before.

If you want to setup automatic payment, from main screen, on the right

Click "Automatic Payment Plan"



By selecting Automatic payment plan the button will now show "On"



You have two payment types to choose from

"Credit Card" or "Checking"

By Credit Card Click "+ Create New Card Profile"

Pueblo	
Select Payment Profile Type - Pueblo del Sol Wate	er Company
Welcome to NCR. To create a saved payment profile for Pueblo del Sol V create. Once complete, Pue blo del Sol Water Company will be able to pr	Vater Company, please choose the payment method you would like ocess payments for you.
+ Create New Card Profile	+ Create New Check Profile

Fill out your information on the screen, once completed

ustomer Information	Payment Informatio	n		
Name	Name on Card			
Address	Card Number			
Street Address Continued	VISA Sector			
City	12	•	2022	~
United States	~			
State V Zip Code				
Email				
Mobile Phone				

Click on green button "Create Credit Card Payment Profile" and follow the directions to complete the process

By **echeck** Click **"+ Create New <u>Check</u> Profile**"

Pueblo		
Select Paymen	t Profile Type - Pueblo del Sol Wa	ater Company
Welcome to NCR. T	o create a saved payment profile for Pueblo del So	ol Water Company, please choose the payment method you would
create. Once compl	+ Create New Card Profile	+ Create New Check Profile

Fill out your information on the screen, once completed

ustomer Information	Payment Information	
Name	Account Type	
Address	Check Type	
Street Address Continued	Routing Number	
City	Confirm Routing Number	
United States	✓ Account Number	
State 🗸 Zip Code	Confirm Account Number	
Email		
Mobile Phone		
Email Mobile Phone		

Click on green button "Create eCheck Payment Profile" and follow the directions to complete the process